# Selling With Impact

# Virtual Learning Journey



Everything is business depends on effective selling. Increased competition and high customer expectations make it challenging to secure new business and retain existing customers.

In this journey, we leverage Tack's PRO-PAYBACK® Selling concept as a step by step guide for the entire sales process.

This journey covers each stage of the sales process from organizing your time,

researching your prospective clients and creating SMART objectives, opening the sales call, asking value driven questions, presenting the benefits to customers with YOU Appeal®, to closing the sale and developing the relationship.



## **Key Features**

01

#### Researched Sales Content

- Researched sales content
  speaking to real life challenges of
  front-line sales team
- Contextualized to industry and role

02

#### Sales Capabilities Assessment

- Gamified situational based assessment to assess knowledge and capabilities
- Situations customized to real life scenarios

03

### Gamified Learning and Performance Support

- State of the art gamified learning platform to help learners learn critical capabilities leveraging behavioral science
- Real time analytics at individual learner level

04

#### Interactive Live Virtual Sessions

- Virtual connect sessions by internal and external experts
- Interaction aided by leveraging a variety of techniques including polls, videos and virtual role-plays
- Optional face to face kick-off workshop if needed

05

#### Learning Integrated with Work

- Innovative sales application assignments for learners to quickly apply capabilities to resolve real sales issues
- On-Demand tele-mentoring and group coaching sessions

06

#### **Scalable Across Geographies**

- Solutions available for cohorts of 50 learners and above
- Consistent solution across geographies
- Delivery capability in 55+ countries

## **Illustrative Learning Modules**

01

#### Planning

- Prioritize the customers and prospects you are responsible for
- Organize yourself and your time
- Plan for the best sales results
- Planning your coverage

02

#### The PRO - PAYBACK® Sales Process

- Utilize the PRO PAYBACK® sales process
- · Professionally prepare for each sales call
- Have increased confidence and work with a focussed and structured sales approach

03

#### **Gaining Attention**

- Create impact and win the customer's attention early on in your meetings
- Re-focus attention when necessary

04

#### **YOU Investigate**

- Identify customers' true needs and wants
- Combine fact finding with rapport building

05

#### **Answer Objections**

- Be confident in managing the five most common types of challenging customers
- Use a winning technique for handling any objection and creating an opportunity
- Be able to respond effectively to the price objection and any competitor comparisons

06

#### **Commitment and Closing**

- Be able to win true customer commitment
- Know how and when to close in any situation

# Solution Powered by our Gamified Learning and Assessment Platform - Master-O

Master-O is a mobile-based, microlearning offering that enables your workforce to improve skills, effortlessly.

Master-O is the on-the-go learning platform that your learners need to upskill themselves in their busy schedule.

Master-O's learning experience include -

- · Addictive learning through gamification
- Simple via bite-sized learning content
- Engaging through behavioral psychology
- Effective using data science



# About InspireOne®

InspireOne® partners with organizations to help manage change scenarios and achieve business results, through contextualized and inspiring interventions around leadership and people development, strategic alignment and building strong sustainable culture.

## **InspireOne's Global Partners**





